

## Rates for 2023

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### Care services in accordance with the Health Insurance Act (KVG)

Medically prescribed (somatic and mental) care services are mandatory services of health insurer providers in accordance with the Health Insurance Act (KVG) and are invoiced directly to health insurance providers as follows (with no customer participation):

### Mandatory services in accordance with the Health Care Services Ordinance (KLV)

Clarification, consultation and coordination measures (incl. quantifying the amount of assistance and care needed in accordance with medical ethics)	CHF 76.90/hour
Investigation and treatment measures	CHF 63.00/hour
Basic care measures	CHF 52.60/hour

The minimum service duration is 10 minutes, after which services are rounded up to 5 minutes.

### Customer involvement

**maximum of CHF 7.65/day**

Customer involvement will be invoiced to the customer directly and not reimbursed by the health insurance provider. This is incurred in addition to the excess and deductible.

There is no customer participation in the case of children and adolescents under the age of 18 as well as in the case of persons whose services are not financed by a health insurance provider, but rather by disability or military insurance.

### Domestic services

Domestic services are not services which are mandatory for health insurance providers, with these being invoiced to customers at the following rates:

Domestic services	CHF 40.00/hour
Clarification and consultation	CHF 76.90/hour

The minimum service duration is 15 minutes, after which services are rounded up in instances of 5 minutes.

If the customer has corresponding supplementary insurance, the health insurance provider will at most cover part of the costs for domestic services. The customer is responsible for clarifying any claims.

Agreed care or domestic services which are not cancelled by the customer later than 24 hours in advance will result in an administration fee of **CHF 100.00** being charged.

### Services not covered by the health insurance provider

Assistance at home per hour (e.g., to relieve relatives)	CHF 56.00
External accompaniment per hour (e.g., for doctor's appointments)	CHF 56.00
Cleaning work per hour	CHF 48.00
Travel allowance per use of comfort services	CHF 15.00
Compensation per kilometre (travel for customers, e.g., for shopping)	CHF 1.00
Per sheet for photocopying	CHF 1.00
Dunning fees	CHF 5.00

### Meal services

#### Fresh meals

Our Spitex employees deliver warm, freshly prepared and seasonal meals straight to your home every day (Monday to Sunday). CHF 26.00

### Ready meals

Spitex's meal service delivers ready meals to your home every week. The minimum order quantity is 3 meals per week; otherwise, a delivery fee will be charged. Orders are placed 2 weeks in advance. Ready meals already ordered can be cancelled free of charge up to two weeks in advance; in the event of later cancellation, a contribution of CHF 5.00 per meal will be charged.

Normal diet: meat, vegetables, side dish	CHF 15.00
Vegetarian: Two vegetables, side dish	CHF 14.00
Stir-fry dishes	CHF 14.00
Desserts (single bowls) / fruit cups	CHF 3.50
Soups (single bowls)	CHF 3.00
Salads (single bowls/meatless)	CHF 3.50
Delivery fee in the event of fewer than 3 meals per week	CHF 7.00

### Assumption of costs through additional services

We recommend that those who receive pensions or daily allowances from old-age and survivors' insurance or disability insurance clarify whether the costs for Spitex's services (care and domestic services) can be partly or entirely borne through supplementary benefits. Please contact the following offices:

Adliswil:	Agency for older age, Zürichstrasse 19, 8134 Adliswil	Tel. 044 711 78 38
Kilchberg:	Social/Health Affairs, Alte Landstrasse 110, 8802 Kilchberg	Tel. 044 716 32 19
Rüschlikon:	Social Affairs, Pilgerweg 29, 8803 Rüschlikon	Tel. 044 724 72 31
Thalwil:	Department DLZ Social Affairs, Alte Landstrasse 108, 8800 Thalwil	Tel. 044 723 21 11